

REPORT TO	ON
CABINET COUNCIL	Wednesday, 24 June 2020



TITLE	PORTFOLIO	REPORT OF
Quarter 4 (Period 2) Performance Monitoring Report 2019/20	Councillor Paul Foster	Interim Chief Executive

Is this report a <b>KEY DECISION</b> (i.e. more than £100,000 or impacting on more than 2 Borough wards?)	<b>No</b>
Is this report on the <b>Statutory Cabinet Forward Plan</b> ?	<b>Yes</b>
Is the request outside the policy and budgetary framework and therefore subject to confirmation at full Council? This should only be in exceptional circumstances.	<b>No</b>
Is this report confidential? If <b>Yes</b> , insert details of the relevant exclusion paragraph(s). These are listed in the Constitution Part 4, page 25 (Access to Information Procedure Rules)	<b>No</b>

#### PURPOSE OF THE REPORT

- To provide a summary of performance against the Corporate Plan during Quarter 4 (Period 2).

#### PORTFOLIO RECOMMENDATIONS





- The Scrutiny Budget and Performance Panel are asked to consider the report and make comments and recommendations to the Cabinet.
- Cabinet is asked to consider and comment on the report.





#### REASONS FOR THE DECISION

- The council's performance framework sets out the process for reporting progress against the objectives of the Corporate Plan. All reports will continue to be considered by the Council's Leadership Programme Board, Scrutiny Budget and Performance Panel, Cabinet, with a year-end report presented to full Council.

#### EXECUTIVE SUMMARY

- Overall performance during Quarter 4 2019/20 has been good with a number of key successes and objectives completed and the majority of projects and activities rated as on track.

Yet To start	 Completed	 Succeeding	 On Track	 Off Track
2%	4%	9%	70%	15%

<b>Breakdown by Outcome</b>				
Excellence, Investment & Financial Sustainability	1	-	4	1
Health, Wellbeing and Safety	-	1	10	1
Our People and Communities	1	2	5	-
Place, Homes and Environment	-	1	13	5

6. The report provides a summary of the activities that support each of the outcomes in the Corporate Plan along with a summary of performance and project delivery. If performance is off track, a reason and action plan is provided. A full summary of performance is provided at Appendix 1.
7. All performance measures that are available to be reported are included within Appendix 1. Where they are off track, additional information is provided within this report.
8. Part way through the year, the Corporate Plan was reviewed and refreshed, following an election and new administration. The refresh of the Corporate Plan was completed and approved by Council in September 2019 and from that point, performance has been reported on Periods 1 and 2 (Quarters 3 and 4 based on the previous reporting regime).
9. During quarter four, a resident survey was conducted to gather the views of residents about satisfaction with the council, their local area and community involvement to provide a baseline against which to measure the outcomes of the corporate strategy. A benchmarking exercise was conducted to provide a comparison ahead of the survey being completed. Overall performance is good and in line with expectations. Residents continue to be satisfied with South Ribble as a place to live and report similar with regards our parks and open spaces. The council's priorities around communities and the way we engage will be important going forward as in those areas residents provide less positive responses.

### **Impact of Covid 19 and approach to recovery**

10. The Covid-19 crisis will continue to have a significant operational and financial impact on the council, its partners and the communities it serves. It's now important that the council has a clear plan for how it will recover its services and return to business as usual as quickly as possible. A key focus will be on getting core services back up and running efficiently. However, there are some aspects of the response effort that will need to remain in place for an extended period of time, such as the community hub and enhanced support for local businesses.
11. Our plans will need to assess and align the resources required to get the council back on track, while taking account of new responsibilities and priorities as a result of the impact of Covid-19 on residents and communities. In response to this the Corporate Plan will be reviewed so that activities and programs are aligned to supporting communities and businesses through the period of recovery, as well as ensuring activities are appropriate to be delivered in an environment of social restrictions and distancing.

### **CORPORATE OUTCOMES**

12. The report relates to the following corporate priorities: (tick all those applicable):

Excellence, Investment and Financial Sustainability	✓
Health, Wellbeing and Safety	✓
Place, Homes and Environment	✓

Projects relating to People in the Corporate Plan:

Our People and Communities	✓
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## BACKGROUND TO THE REPORT

13. The monitoring reports provided each quarter is one of the ways in which the council is able to demonstrate how they have met their objectives as set out in the Corporate Plan, to elected members, communities, key stakeholders and partners.
14. In response to the request made by the Scrutiny Budget and Performance Panel, a further detailed report will be provided around the council's approach to Health and Wellbeing which is called 'Mind the Gap'. This later report will be able to provide further clarification around how the approach is tailored to respond to the impact of Covid 19.
15. The report further provides the basis on which the Cabinet will proceed in the next period and coming year to ensure that resources and realistic plans are in place to support delivery of the Corporate Priorities and objectives.

## PROPOSALS (e.g. RATIONALE, DETAIL, FINANCIAL, PROCUREMENT)

### 16. SUMMARY OF THE REPORT



## Excellence, Investment & Financial Sustainability

**Excellent services and a strong financial position that enables us to invest in the right way**

1

People tell us that we are value for money and satisfied with the way we do things

2

We have more people using our online services

3

More people using online self service channels

4

We buy from local businesses as suppliers and contractors where we can

5

Investment in communities by delivering our Capital Programme


### Activities:

17. The Digital to Improve activity has been an integral part of progressing toward achieving the success objectives. The Digital Strategy is about opening accessibility to our services for both residents and businesses making it easier for people to get in touch with the council. Since April 2019 there has been an increase from 18% to 22% (4%) in the number of online transactions compared to phone and face to face. The Garden Waste scheme for 2020/21 has opened with residents being able to sign up via online form resulting in approximately 5,000 residents using this method. There has been 50% of new subscriptions taking place online.

18. The Digital strategy also takes the council forward with our employees, so that officers can be mobile and are able to do what they need to whilst out and about in the community. The strategy has enabled and supported over 200 members of staff, with the capabilities to work remotely. This has been achieved through procurement of new equipment and expanding remote access capabilities. The strategy has seen Windows 10 rolled out in the organisation, new IT policies adopted, application cloud migration, capability of virtual meetings and has supported Phase 1 of Shared services with Chorley Council.
19. There has been further development of shared services between South Ribble Council and Chorley Council. The shared senior management posts were implemented in December 2019. Plans have been completed for the relocation of staff between the two councils. The Digital Governance Board has been established and shared IT systems access plans have been finalised, with preparations being made for the testing and implementation of access. The consultation review on the terms and conditions has been presented to employees who will be affected by the transfer between the two councils.
20. The Council conducted a postal and on-line residents' satisfaction survey which was operative between February and March 2020. The measures of value for money and satisfaction with the way the council does things were largely as expected and provide a baseline against which to measure future improvement activity. Further information on the survey is included at point 43.

### Key projects

21. Of the 6 projects reported this quarter 4 are on track, 1 is complete and 1 is off track: EIFS06 - Review of the Council's Surplus Sites.

Key Project	Status	Project description
EIFS06 -Review of the Council's Surplus Sites		The Strategic asset review shall enable the Council to identify land and buildings which may be under-performing and provide for options to enable the asset to perform more effectively or look to dispose the asset on the open market.
<b>Reason for off track and action to address:</b>		A draft asset review report has been received which officers have been assessing. The target of a Cabinet report for March 2020 was not met. However capacity has been provided to bring the work back on track. As Cabinet Committee meetings resume a finalised report of the findings will be presented to Cabinet in the middle of 2020/21.

### Performance measures

22. Of all performance measures that are reported 100% are on track.



# Health, Wellbeing and Safety

Residents are happy, healthy and safe, active and independent

1

More people telling us they feel safe at home and out and about

2

Fewer people homeless

3

More businesses and high streets are dementia friendly

4

More people engaged in physical activity

5


Improvements and extensions of multi use pathways across our Green Links

## Activities:

23. As part of the Health, Wellbeing and Safety outcome a key activity was to make improvements, developing and promoting new green corridors (Green Links). These Green links would allow residents to become more active, promote bio-diversity, ecology and improve air quality in specific areas. The council set targets to deliver 7 km of new Green links multi use pathways, 6 Major Green Link access points and 17km of signage improvements along pathways. These targets have all been met ahead of the end date target of 31<sup>st</sup> March 2020.
24. An agreement has been reached with Citizens Advice to locate at the Civic Centre and provide full face to face advice services within the Borough. The provision of face to face services will assist those who need support with debt advice, benefit application support landlord and tenancy issues and a range of other services. This will impact upon a wide number of outcomes, but further support the objectives around homelessness where people are supported with financial and tenancy matters and able to access these services face to face within the Civic Centre.
25. The Holiday Hunger scheme distributes food vouchers and offers reassurance to vulnerable families. The scheme works with teachers and local community groups to operate a food voucher system in a 'Shop' model. Initially, targeting those areas where free school meal eligibility is highest; providing teachers with vouchers to be allocated to families and children that are at risk of hunger. In February 2020, 35 schools (66.7% of all South Ribble schools) there were 1546 vouchers issued to children, and of those vouchers issued 14.7% were redeemed.
26. South Ribble has been recognised as a Dementia Friendly Community for a successive year, continually working towards ensuring people living with Dementia are supported, and that they feel confident to continue to positively contribute to the community. We have achieved this by working with and supporting the South Ribble Dementia Action Alliance (DAA) which sets out an annual programme of activities against the framework of the Alzheimer's Society Dementia Friendly Communities Scheme. The DAA has managed to reach its target and approve 15 members of the South Ribble Dementia Charter Community.
27. As part of the postal and on-line residents' satisfaction survey, we asked what percentage of people feel safe when outside in their local area after dark and during the day. 61% of residents felt safe after dark and 88% felt safe during the day in their local area. The council also asked what percentage of people were satisfied with the leisure and sports facilities in their local area. 53% of people surveyed were satisfied with the provisions of leisure and sports facilities, highlighting opportunities for improvement so that we can continue to ensure that our services enable residents to feel safe healthy, well and safe.


## Key projects

28. Of the 12 projects under this priority, ten are on track, one is succeeding, and one is off track: HWS09 – MH:2K.

Key Project	Status	Project description
HWS09 - MH2K		<p>The MH:2K programme published a report in 2018 detailing recommendations which were identified by young people as priority areas for mental health and at risk groups.</p> <p>The project is to support the implementation of recommendations from the report with continued involvement of young people.</p>
<b>Reason for off track and action to address:</b>		<p>Limited progress has been made against the objectives due to limited officer capacity. In addition there has been a delay in the production and output of the LGBTQ video due to unavailability of the videographer.</p> <p>To enable the project to move forward, additional resource has been agreed for the MyNeighbourhoods team where an officer will take the lead on youth engagement. This will enable closer working with young people.</p>

### Our Performance measures

29. Of the eight indicators reported this quarter, six are on track, one is reported as a baseline and one is off track: Total number of young people's physical activity courses delivered. A full performance summary is included at Appendix 1.

Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
Total number of young people's physical activity courses delivered	2.5% increase	404	295	
<b>Commentary</b>	<p>There have been 166 sessions delivered and completed in February 2020. 129 sessions began at the end February, where 3 weeks of a total 5-week course was delivered.</p> <p>These sessions had to be cancelled before they could be completed due to the covid-19 outbreak and the introduction of the government's lockdown restrictions.</p> <p><b>Note:</b> The 2.5% increase is to be baselined from July 2020 which follows the academic year. The information provided in this summary just gives the actual numbers of sessions.</p> <p>It should be noted that the number of sessions delivered are predicted to vary slightly during each term, due to schools activity request, facility availability and timetabling demands on staff.</p> <p>The ability to get back on track will be dependent on Covid 19 and how schools reopen and any restrictions that would be placed on how these activities are delivered. The Sports Development team are working proactively with schools to assess the situation, though it is unstable. For example sessions were due to commence with year groups 1 and 6 with 6 schools who were to open this week. However following the latest guidance from Lancashire County Council not all schools will open.</p>			





# Our People & Communities

**Strong and active communities where people are engaged and have a voice.**

1

We have more people getting involved in their communities and with us as a Council as they have the right space and place to make their voice heard.

2

A Time Credits scheme is developed and piloted to encourage people to volunteer or engage who haven't done so before.

3

People pay less to the Council in fees and charges such as the green waste charges and council tax support.

## Activities

30. Community involvement is at the heart of the way in which the Council undertakes its business. The development of a youth council is being implemented as part of the cross-party Member strategic review of community involvement, including My Neighbourhoods. The Member Working Group has undertaken research, looked at best practice, engaged with the youth, community services and other partners as part of their review. A key stakeholder group is young people and ensuring they are actively involved in shaping their communities, engaged with the Council and play their part in improving the Borough. The final report from the review was agreed at Cabinet on 22 January 2020, with an implementation plan from the strategic review prepared for Cabinet in March 2020. However, the meeting had to be postponed due to the Covid-19 pandemic. Although this missed March Cabinet, it is now being programmed to go to a future meeting and implementation of the action plan will follow.
31. South Ribble Borough Council sponsored two award categories as part of the South Ribble Partnership's borough wide Community Awards event. The Awards were hosted at the Civic Centre, with St Catherine's Hospice providing the catering and Dave Guest as the special guest host. The awards recognised those individuals, groups and organisations across South Ribble who consistently go above and beyond their call of duty and make a positive difference within communities.
32. The Tempo Time Credits scheme was formally launched at the event which aims to encourage more people to get involved in volunteering to help in their communities, support good causes, and shape the services they use. Within this period the mobilisation has taken place with the appointment of a network manager, workshops held with communities on the design of the Leyland and Penwortham credit notes and training provided to Neighbourhood officers and partners on using the Time Credit Platform. .
33. The Council have approved a revised Council Tax Scheme (CTS) for 2020/21; this approved scheme will remove the charge of £3.50 per week for certain protected groups. The CTS should also remove a financial burden which could help claimants focus better on seeking work and protect the most vulnerable. The revision of the scheme should also reduce the administrative burden in relation to recovery.

## Key projects

34. Of the 9 projects under this priority, 1 has been completed, 2 are succeeding, 5 are on track, one is yet to be started: OPC04 - Community Bank/Credit Union.

Key Project	Status	Project description
OPC04 - Community Bank/Credit Union	-	To establish a Credit Union available to all South Ribble residents, supporting individuals in our communities to build up financial resilience.
<b>Reason for off track and action to address:</b>	This action is to be started in June 2020 with its plan to be approved and presented to Cabinet by September 2020.	

## Our Performance measures

35. One indicator was due to be reported this quarter and it is on track. A full performance summary is included at Appendix 1.



## Place, Homes & Environment

Our green spaces are valued, and development is well managed.

1

We have more green spaces protected as Fields in Trust

2

Masterplans for Leyland, Penwortham and Lostock Hall all completed

3

We deliver affordable homes

4

We deliver the actions of our air quality plan

5

We have planted 110,000 trees





### Activities


36. The green areas that have been submitted for protected field status from the Fields in Trust include Kingsfold Drive Playing Field Penwortham, The Holme playing field Bamber Bridge and Tardy Gate playing field Lostock Hall the council is currently waiting for confirmation from Fields in Trust.
37. Leyland masterplan was identified as the first masterplan to complete this year in the Corporate Plan, however due to Covid-19 elements of the public consultation could not be carried out resulting in delays to the completion of the masterplan.
38. As part of the council's commitment to the environment and improving Air Quality, working with our partners we plan to plant 110,000 trees in South Ribble, one tree for each of our residents over the four years of the current Corporate Plan. The target in 2019/20 was to plant 30,000 trees, by the end of the financial year. This has been achieved with planting undertaken by the council and its partners such as Lancashire County Council, the Environment Agency, and developers who collectively have planted 45,323 trees.
39. The activities on the council's air quality action plan have progressed over the year. These activities include the location of all the borough's air quality monitoring sites which have been reviewed. This is to ensure the selected sites include both our air quality management areas and those areas experiencing significant change due to development. An anti-idling campaign was launched this year; however, this has had to be suspended as the schools and colleges closed in the last few weeks of March due to the Covid-19 outbreak. The council continues to work with other Local Authorities and partner organisations to deliver the actions within the Air Quality Action Plan.
40. In the last reporting period the project for Carbon Neutral was reported as off track. Following additional resource and recruitment of an officer to support this work, this is now back on track. The climate change strategy is currently being drafted with an update to Cabinet and Council in June/July of this year.

### Key projects

41. Of the 19 projects under this priority, 1 is succeeding, 13 are on track and 5 are off track:
  - ▶ PHE07 - Invest and develop our parks and play areas;
  - ▶ PHE09 - Ensure our parks and existing cherished local open spaces can be protected;
  - ▶ PHE11 - Scope and prepare masterplans for Leyland, Bamber Bridge and Penwortham town centres;
  - ▶ PHE14 - Review the projects listed in the City Deal Business and Delivery Plan 2017-20
  - ▶ PHE19 - Private Sector Stock Condition Survey.







Key Project	Status	Project description
PHE07 - Invest and develop our parks and play areas		<p>The Project seeks to develop and implement improvement plans for the following parks and open spaces:</p> <ul style="list-style-type: none"> <li>• Worden Park, Leyland,</li> <li>• Hurst Grange Park, Penwortham</li> <li>• Bent Lane Green, Leyland</li> <li>• Balcarres Green, Leyland</li> <li>• Tarn Wood, Penwortham</li> </ul>
<b>Reason for off track and action to address:</b>		<p>Ground surveys at Bent Lane have revealed the site was a former waste site and the ground is contaminated below the surface, which may be hazardous if exposed through excavations. A remediation strategy will be brought forward with cost estimates in the next quarter to progress the project.</p> <p>At the end of the period, the Covid-19 lockdown led to the suspension of all works started and proposed on site. It is anticipated that once the lockdown restrictions have been lifted and the weather improves work on-site will recommence.</p>
Key Project	Status	Project description
PHE09 - Ensure our parks and existing cherished local open spaces can be protected		<p>Develop ways to ensure our parks and existing cherished local open spaces can be protected in perpetuity via the Fields in Trust model.</p> <p>Identify 3 areas of open space in the year 2019 / 20 suitable for protection and complete the necessary application. going forward to identify further suitable locations across the borough in future years</p>
<b>Reason for off track and action to address:</b>		<p>All the relevant data/documents have been submitted to Fields in Trust for processing, however the Covid-19 outbreak has resulted in delays receiving the confirmation documents. It is expected that the confirmation for the protected sites will be provided in Quarter 1 2020/21</p>
Key Project	Status	Project description
PHE11 - Scope and prepare masterplans for Leyland, Bamber Bridge and Penwortham town centres		<p>The project is to provide each year a completed masterplan for each of the following town centres, Leyland, Bamber Bridge and Penwortham.</p>
<b>Reason for off track and action to address:</b>		<p>Discussions about the focus and delivery of the City Deal are continuing with our partners. Towards the end of the quarter, the restrictions related to Covid-19 meant that the partners were unable to meet. The focus in the next quarter will on continuing those discussions. The consultation will be carried forward into Quarter 1 2020/21.</p>
Key Project	Status	Project description
PHE14 - Review the projects listed in the City Deal Business and Delivery Plan 2017- 20		<p>City Deal projects have been placed on hold to enable South Ribble Borough Council to review and agree heads of terms with Lancashire County Council.</p>

<b>Reason for off track and action to address:</b>	Discussions about the focus and delivery of the City Deal are continuing with our partners. Towards the end of the quarter, the restrictions related to Covid-19 meant that the partners were unable to meet. The focus in the next quarter will on continuing those discussions	
<b>Key Project</b>	<b>Status</b>	<b>Project description</b>
PHE19 - Private Sector Stock Condition Survey		The project is to evaluate both the 2019 and 2012 stock condition surveys carried out and make recommendations on changes to be made to the council's Housing Assistance Policy to ensure that financial assistance is targeted at the areas identified to qualifying Owner Occupied Households.
<b>Reason for off track and action to address:</b>	Available capacity has impacted the timelines on this work, however this has now been resolved and the project will move forward and present a paper to leadership team in late June/July 2020/21.	

### Our Performance measures

42. Of the indicators reported this quarter 1 is succeeding and 4 are off-track.

Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
No. of green spaces protected as 'Fields in Trust' (Annual)	3	-	0	
<b>Commentary</b>	This indicator is a measure of project outputs. For information please see the update provided in the previous section on PHE09 - Ensure our parks and existing cherished local open spaces can be protected.			
Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
12 wildflower meadows 2019-20. (Annual)	12	-	0	
<b>Commentary</b>	<p>Sites had been provisionally identified for new wildflower meadows, however the Covid-19 outbreak means we are unlikely to be able to create any meadows this financial year.”</p> <p>Despite this however, the council has made progress with regards bio-diversity and all programmed school talks where completed with the exception of 1 which had to be cancelled due to the Covid-19 pandemic. A number of relationships have been developed with schools and other groups to assist in developing wildlife areas at sites across the borough, however the pandemic has meant that this will now be delayed until at least the start of the new school year.</p>			
Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
Number of Affordable Homes delivered (Bi-Annual)	30%	-	20% (81)	
<b>Commentary</b>	This year there has been 81 new affordable homes delivered. This is a decrease of 16 new affordable homes, compared to the previous year.			

Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
Affordable housing provision is sought on-site for new housing developments wherever possible and in line with the council's planning policy requirements. On occasions and where appropriate, affordable housing contributions are made off-site through financial contributions. The council currently has plans to increase the provision of quality affordable housing in the borough through direct housebuilding by utilising these financial contributions.				
Key Performance Indicator	Baseline / Target	Period 1 2019/20	Period 2 2019/20	Status
Masterplans for Penwortham, Leyland and Lostock Hall are completed (Annual)	1	-	0	
<b>Commentary</b>	This indicator is a measure of project outputs. For information please see the update provided in the previous section on PHE11 - Scope and prepare masterplans for Leyland, Bamber Bridge and Penwortham town centres.			

### Residents Survey 2019/20

43. The Council undertook a postal and on-line residents' satisfaction survey between February and March 2020. There were 1,722 responses overall. A number of the specific questions of the survey are related to key performance indicators to determine the impact of the Council's Corporate Plan. The indicators seek to display progress against the outcomes of the Plan on Health, Excellence, Communities and Environment.
44. An average from the Local Government Associations latest national results (June 2019) and our nearest neighbours of Newark and Sherwood and Blaby District Councils were initially used to establish an estimated baseline. The Resident Survey has broadly mirrored those initial baselines with a minor degree of percentage difference.

Key Performance Measures	Estimated Baseline	Result 2019/20
% of people who are satisfied with the way South Ribble Borough Council runs things (Resident Survey)	66% Initial baseline target	<b>67%</b>
% of people who agree that South Ribble Borough Council provides value for money (Resident Survey)	51% Initial baseline target	<b>46%</b>
% of people who feel safe when outside in their local area after dark (Resident Survey)	59% Initial baseline target	<b>61%</b>
% of people who feel safe when outside in their local during the day (Resident Survey)	87% Initial baseline target	<b>88%</b>
% of people satisfied with the leisure and sports facilities in their local area (Resident Survey)	53% Initial baseline target	<b>53%</b>
% of people who feel they belong to their local area (Resident Survey)	New To be baselined	<b>69%</b>
% of people who think the Council acts on the concerns of local residents (Resident Survey)	48% Initial baseline target	<b>54%</b>
% of people who feel involved in the local area and decision making (Resident Survey)	New To be baselined	<b>50%</b>
Overall % of people who are satisfied with South Ribble as a place to Live (Resident Survey)	83% Initial baseline target	<b>82%</b>
% of people satisfied with the parks and green open spaces in their local area (Resident Survey)	73% Initial baseline target	<b>77%</b>

#### 45. **Strengths**

There are a number of areas within the report that demonstrate key strengths of the Council where it is recommended we look to maintain that level of satisfaction. These areas include:

- ▶ Satisfaction with South Ribble as a place to live;
- ▶ Keeping public land clear of litter and refuse;
- ▶ Satisfaction with our parks and green open spaces.

#### 46. **Next steps**

Within the findings of the report a number of areas have been highlighted where there is an opportunity to develop and improve. These areas mainly relate to the outcomes of Excellence, Investment and Financial Sustainability and People and Communities.

47. The areas highlighted influence overall satisfaction with the Council, and they have a below average satisfaction rating which reflect the outcomes set down in the Corporate Plan in September 2019. This provides a level of assurance that the Council is focused in the right areas to provide services and business models that residents will be satisfied with: :

- ▶ Value for Money;
- ▶ Council Acts on the concerns of local residents;
- ▶ Information and Accessibility.

48. An appendix is attached which provides the executive summary findings of the residents survey. Further briefing sessions will be provided for members and additional analysis which will be available on request, following which the report will be published in full.

### **ALTERNATIVE OPTIONS CONSIDERED AND REJECTED**

49. N/A

### **AIR QUALITY IMPLICATIONS**

50. N/A

### **RISK MANAGEMENT**

51. The key risk to the Corporate Plan delivery at this point is Covid 19. The impact has not yet been reflected in the majority of existing projects and activities which have progressed well. However in mitigating this risk the Council is taking proactive steps on a recovery plan and will be aligning the Corporate Plan and the projects to ensure that they are relevant and respond to the changing environment that both the Council, its partners and residents find themselves in.

### **EQUALITY AND DIVERSITY IMPACT**

52. Equality and Diversity is embedded within the Corporate Plan and how the council acts. Ongoing work around reducing inequalities, improvements to the outdoor environment and reducing the financial burden on residents are all demonstrable ways in which the council seeks to meet its equality and diversity duties and objectives.

### **COMMENTS OF THE STATUTORY FINANCE OFFICER**

53. No comment.

### **COMMENTS OF THE MONITORING OFFICER**

54. There are no issues of concern to raise from a Monitoring Officer perspective. The Quarter 4 report is a very thorough and robust document. Clearly it is imperative that we must be open and transparent with the public and our partners.

## **BACKGROUND DOCUMENTS (or)**

55. Corporate Plan 2019-23

### **APPENDICES**

- ▶ Appendix 1 Corporate Plan 2019-23 Performance Monitoring report Period 1, 2019-2020
- ▶ Appendix 2 -Residents Survey Summary of Main Findings

Gary Hall  
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